HAWK INTERNATIONAL®

service@hawkpumps.com

CLAIM FORM

COMPANY		DATE	
e-mail		Phone number	

TYPE

☐ Delivery ☐ Packaging ☐ Failure ☐ Performance ☐ Visual appearance

PRODUCT

☐ Pump ☐ Valve ☐ Accessories ☐ Motor-pump

OPERATING CONDITIONS and TYPE OF PUMP USED

MODEL / CODE			
QUANTITY		SERIAL NUMBER	
WORKING PRESSURE [bar]		SPEED [rpm]	
FLOW RATE [l/min]		POWER [kW]	
NOZZLE DIMENSION AND QUANTITY			
POWER SOURCE	☐ Electric motor ☐ Diesel engine ☐ Gasoline engine ☐ Hydraulic motor Note……		
CONNECTION TO THE POWER SOURCE	☐ Direct ☐ Flexible coupling ☐ Flexible coupling / flange ☐ Pulley – belt ☐ cardan joint ☐ gearboxes - multiplier		
LIQUID SUPPLY	☐ Municipal waterworks (……..bar) ☐ Pressure tank (…….bar) ☐ Tank (hydraulic/discharge head ……m) ☐ Canal / well (difference in height …….m)		
PRESSURE REGULATING VALVE	☐ no	☐ yes	type and setting pressure [bar]:……
RELIEF VALVE	☐ no	☐ yes	type and setting pressure [bar]:……
FILTER / STRAINER	☐ no	☐ yes	type [µm]:……
DETERGENT OR CHEMICALS	☐ no	☐ yes	type:……
TYPE OF LIQUID PUMPED (pH, %, composition)		LIQUID TEMPERATURE [°C]	
APPLICATION			
WORKING HOURS			
DUTY CYCLE (number of ON-OFF per hour)	☐ 24h continue ☐ 0-2 ☐ 2-5 ☐ 5-15 ☐ 15-30 ☐ 30-45 ☐ 45-60 ☐ 60-120 ☐ 120-180 ☐ 180-240 Note……		

MAINTENANCE If *YES* please specify what component you replaced and after how many hours.	[hours]	50	100-200	200-500	500-800	800-1000	1000-1200	>1200
	☐ OIL							
	☐ SEALS							
	☐ CHECK VALVE							
	☐ FILTER / STRAINER							

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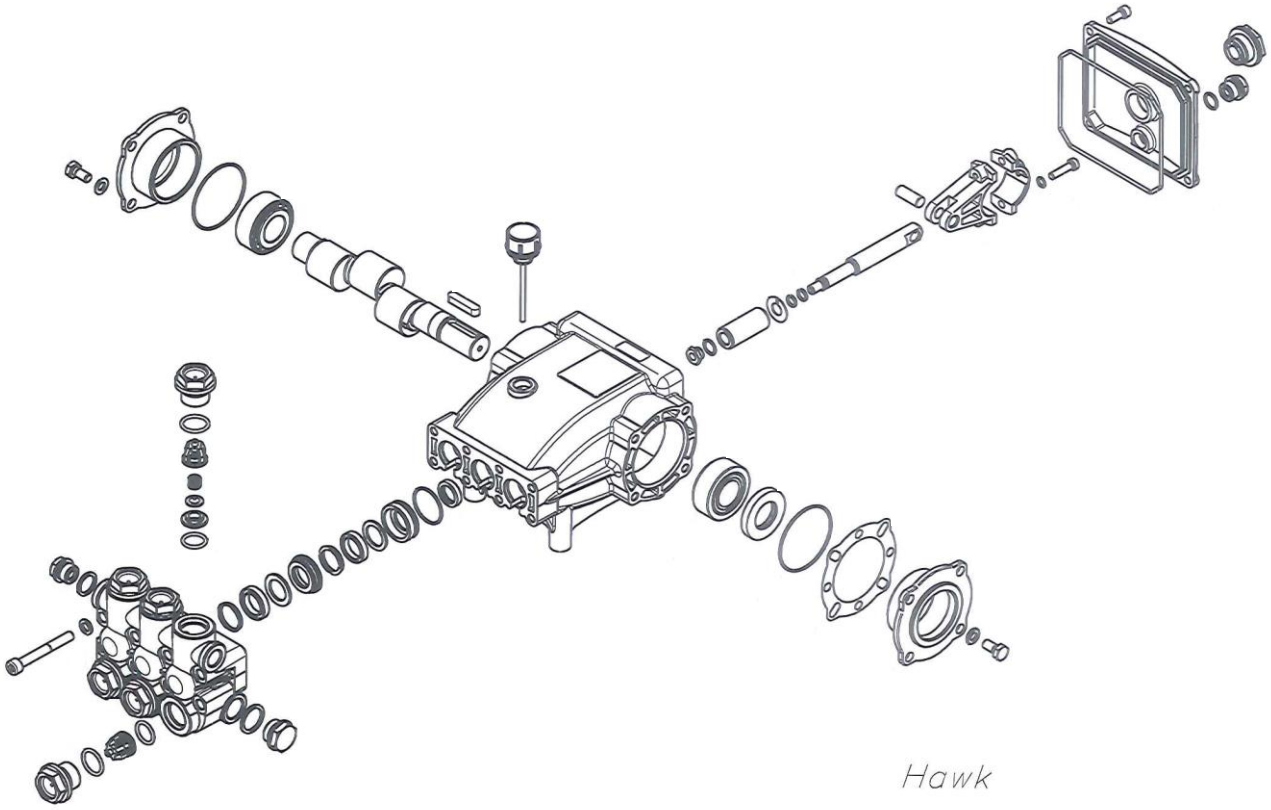
CLAIM DESCRIPTION

Please enclose picture or movie

Please mark the component and position failed on the drawing below



Please use the drawing in our website for valves or accessories

Reference person

signature